

World ParaVolley Privacy Policy

Last updated: June 16, 2021

We respect Your privacy and are committed to protecting Your Personal Data.

This Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You.

We use Your Personal Data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

1 INTERPRETATION AND DEFINITIONS

1.1 Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

1.2 Definitions

For the purposes of this Privacy Policy:

- **Account** means a unique account created for You to access Our Service or parts of Our Service.
- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to World ParaVolley / Stichting Promotie Volleyball voor Gehandicapten, De Uitweg 5, CD 3956 Leersum, Utrecht, Netherlands.
- **Cookies** are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its many uses.
- **Country** refers to: Netherlands
- **Device** means any device that can access the Service such as a computer, a cellphone or a digital tablet.
- **Partner** refers to any organisation with which the Company does business.
- **Personal Data** is any information that relates to an identified or identifiable individual.
- **PVSAS** refers to the World ParaVolley Sport Administration System
- **Sensitive Personal Data** includes health related data and is subject to specific processing conditions
- **Service** refers to services provided by the Company, including the Website.
- **Service Provider** means any natural or legal person who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service or to assist the Company in analyzing how the Service is used.
- **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).
- **Website** refers to the World ParaVolley website accessible from www.worldparavolley.org, and its subdomains:
 - ParaVolley Sport Administration System (PVSAS), accessible from <https://pvsas.worldparavolley.org/> and
 - E-ParaVolley, accessible from <https://elearning.worldparavolley.org>

- **You** (also referred to as “Your”) means the individual accessing or using the Service whose Personal Data or Medical Data the Company is using.

2 COLLECTING AND USING YOUR PERSONAL DATA

The Company will collect and use data for a range of purposes. These purposes, and the legal basis upon which the Company will collect and use that data, are explained in the attached Table.

2.1 Types of Data Collected

2.1.1 Personal Data

While using Our Service, We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Demographic data including age, gender and location

For the purpose of classification and participation at World ParaVolley sanctioned and approved competitions, the ParaVolley Sport Administration System (PVSAS) stores Personal Data and medical information of the athletes considered to be Sensitive Personal Data which is provided by the athletes and their World ParaVolley National Member Organization.

For the purpose of athlete classification, We may ask You to provide Us with sensitive medical information in addition to the above, such as, but not limited to:

- Passport data - for identification and verification of date of birth
- Medical information
 - Medical history
 - Results of medical investigations and interventions
 - Medications
 - History of adverse events
- Classification historical information

Authenticated users of the World ParaVolley National Member Organizations register and update their own Nation’s athletes’ information in PVSAS.

2.1.2 Usage Data

Usage Data is collected automatically when using the Service.

Usage Data may include information such as Your Device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of Our Service that You visit, the time and date of Your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When You access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data.

We may also collect information that Your browser sends whenever You visit Our Service or when You access the Service by or through a mobile device.

Usage Data is not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the Service, and gathering demographic information.

2.2 Use of Your Personal Data

The Company may use Personal Data for the following purposes:

- **To provide and maintain Our Service**, including to monitor the usage of Our Service.
- **To manage Your Account**: to manage Your registration as a user of the Service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user.
- **For the performance of a contract**: the development, compliance and undertaking of the purchase contract for the products, items or services You have purchased or of any other contract with Us through the Service.
- **To contact You**: To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.
- **To provide You** with news, special offers and general information about other goods, services and events which We offer that are similar to those that You have already purchased or enquired about unless You have opted not to receive such information.
- **To manage Your requests**: To attend and manage Your requests to Us.
- **For other purposes**: We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of Our promotional campaigns and to evaluate and improve Our Service, products, services, marketing, and Your experience.

2.2.1 Use of Your Medical Data as related to Classification

The Company may use Medical Data for the following purposes:

- **For the organisation of Our events**: The medical information of athletes is required to prepare for paravolley events including but not limited to the Paralympic Games, World Championships or Zonal Championships. This includes the identification of the athlete, medical information to support the presence of an underlying health condition and eligible impairment, and the outcome of their classification to confirm their eligibility, to prepare the competition schedules and team lists, and to run the competitions. Athletes' classifications are stored in PVSAS to validate the eligibility of athletes for future competitions.
- **For historical purposes**: As the global governing body of the sport of paravolley, We have the obligation to store the history of paravolley. General classification data is used for historical purposes. Sensitive medical information is not use for historical purposes.
- **For analysis or research**: Classification data may be used for the purpose of analysis or research to support improvement and growth of the sport of paravolley. Any Personal or sensitive medical information used for this purpose will be anonymised and will not be used without the expressed consent of the athlete.

Within World ParaVolley, access to the medical information of athletes is granted only to those departments or individuals requiring access to such data in order to fulfil their duties in organising classification and paravolley competitions.

2.3 Sharing of Your Personal Data

We may share Your Personal information in the following situations:

- **With Service Providers:** We may share Your Personal information with Service Providers to monitor and analyze the use of Our Service, to contact You.
- **For business transfers:** We may share or transfer Your Personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business to another company.
- **With Partners:** We may share Your information with Our Partners, in which case We will require those Partners to honour this Privacy Policy.
- **With other users:** when You share Personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- **With Your consent:** We may disclose Your Personal information for any other purpose with Your consent.
- Some Personal Information and Classification outcome information is included on a Master Classification List that must be made available to the National Member Organizations of World ParaVolley, relevant National Paralympic Committees, and the IPC as per the IPC Classification Code Articles 9.1. and 9.2.

NOTE: We will not share Your medical information in the above situations.

We will not use or share Your information with anyone except as described in this Privacy Policy.

We will never sell Your Personal Data.

We use Your Personal Data for providing and improving the Service. By using the Service, You agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in Our Terms and Conditions, accessible at <http://www.worldparavolley.org>.

3 COOKIES

Cookies are text files placed on Your computer to collect standard Internet log information and visitor behavior information. When You visit Our Services/Websites, We may collect information from You automatically through cookies or similar technology.

We use Cookies and similar tracking technologies to track the activity on Our Service and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze Our Service.

Cookies may be "Persistent" or "Session" Cookies. Persistent Cookies remain on Your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close Your web browser.

We use both Session and Persistent Cookies for the purposes set out below:

Necessary / Essential Cookies

Type: Session Cookies

Purpose: These Cookies are essential to provide You with services available through the Website and to enable You to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that You have asked for cannot be provided, and We only use these Cookies to provide You with those services.

Cookies Policy / Notice Acceptance Cookies

Type: Persistent Cookies

Purpose: These Cookies identify if users have accepted the use of cookies on the Website.

Functionality Cookies

Type: Persistent Cookies

Purpose: These Cookies allow Us to remember choices You make when You use the Website, such as remembering Your login details or language preference. The purpose of these Cookies is to provide You with a more personal experience and to avoid You having to re-enter Your preferences every time You use the Website.

3.1 How to Manage Cookies

You can set Your browser not to accept cookies, and the below website tells You how to remove cookies from Your browser. However, in a few cases, some of Our Website features may not function as a result.

For further information about Cookies, visit www.allaboutcookies.org.

4 DATA PROTECTION RIGHTS

Our Company would like to make sure You are fully aware of all Your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Our Company for copies of Your Personal Data. We may charge You a small fee for this service.

The right to rectification – You have the right to request that Our Company correct any information You believe is inaccurate. You also have the right to request Our Company to complete the information You believe is incomplete.

The right to erasure – You have the right to request that Our Company erase Your Personal Data, under certain conditions.

The right to restrict processing – You have the right to request that Our Company restrict the processing of Your Personal Data, under certain conditions.

The right to object to processing – You have the right to object to Our Company's processing of Your Personal Data, under certain conditions.

The right to data portability – You have the right to request that Our Company transfer the data that We have collected to another organization, or directly to You, under certain conditions.

More detailed information can be found in the corresponding provisions of the General Data Protection Regulation (Articles 15 to 21).

5 RETENTION OF YOUR PERSONAL DATA

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with Our legal obligations (for example, if We are required to retain Your data to comply with applicable laws), resolve disputes, and enforce Our legal agreements and policies.

The Company will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service, or We are legally obligated to retain this data for longer time periods.

6 TRANSFER OF YOUR PERSONAL DATA

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of Your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.

Your consent to this Privacy Policy followed by Your submission of such information represents Your agreement to that transfer.

The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of Your data and other Personal information.

7 DISCLOSURE OF YOUR PERSONAL DATA

7.1 Business Transactions

If the Company is involved in a merger, acquisition or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

7.2 Law enforcement

Under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

7.3 Other legal requirements

The Company may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of Users of the Service or the public

- Protect against legal liability

8 SECURITY OF YOUR PERSONAL DATA

The security of Your Personal Data is important to Us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, We cannot guarantee its absolute security.

Any transmission of such data is therefore entirely at Your own risk. Where We have given You (or You have chosen) a password so that You can access certain parts of the site, You are responsible for keeping this password confidential.

9 CHILDREN'S PRIVACY

Our Service does not address anyone under the age of 16 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 16. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 16 without verification of parental consent, We take steps to remove that information from Our servers.

If We need to rely on consent as a legal basis for processing Your information and Your country requires consent from a parent, We may require Your parent's consent before We collect and use that information.

10 SERVICE PROVIDERS

We may employ third party companies and individuals to facilitate Our Service, to provide the Service on Our behalf, to perform Service-related services or to assist Us in analyzing how Our Service is used.

These third parties have access to Your Personal Information only to perform these tasks on Our behalf and are obligated not to disclose or use it for any other purpose.

11 LINKS TO OTHER WEBSITES

Our Service may contain links to other websites that are not operated by Us. If You click on a third-party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

12 ONLINE PRIVACY POLICY ONLY

Our Privacy Policy applies only to Our online activities and is valid for visitors to Our Service. This policy is not applicable to any information collected offline or via channels other than this Service.

13 CONSENT

By using Our Service, You hereby consent to Our Privacy Policy and agree to its terms.

14 CHANGES TO THIS PRIVACY POLICY

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

15 Contact Us

If You have any questions about this Privacy Policy, You can contact Us:

- By email: info@worldparavolley.org

Annex: Purposes of Processing

Purpose/Activity	Type of data	Lawful basis for processing
To manage Our relationship with You which will include: (a) Notifying You about changes to Our terms or privacy policy (b) Asking You to leave a review or take a survey (c) Notifying You about changes to Our service (d) To verify Your identity	<ul style="list-style-type: none"> • Contact and Identity • Profile • Marketing and Communications 	<ul style="list-style-type: none"> • Performance of a contract with You • Necessary to comply with a legal obligation • Necessary for Our legitimate interests (to keep Our records updated and to study how customers use Our products/services)
To enable You to partake in a prize draw or competition, or to complete a survey	<ul style="list-style-type: none"> • Contact and Identity • Profile • Usage • Marketing and Communications 	<ul style="list-style-type: none"> • Performance of a contract with You • Necessary for Our legitimate interests (to study how customers use Our products/services, to develop them and grow Our organisation)
To administer and protect the organisation and this website (including troubleshooting, data analysis, testing, system maintenance, support, reporting and hosting of data)	<ul style="list-style-type: none"> • Contact and Identity • Technical 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (for running the organisation, for the provision of administration and IT services, network security, to prevent fraud, and in the context of any reorganisation exercise) • Necessary to comply with a legal obligation
To deliver relevant website content to You and measure or understand the effectiveness of the content We serve to You	<ul style="list-style-type: none"> • Contact and Identity • Profile • Usage • Marketing and Communications • Technical 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (to study how customers use Our products/services, to develop them, to grow the organisation and to inform Our marketing strategy)
To use data analytics to improve Our website, products/services, marketing, customer relationships and experiences	<ul style="list-style-type: none"> • Technical • Usage 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (to define types of customers for Our products and services, to keep Our website updated and relevant, to develop the organisation and to inform Our marketing strategy)
To make suggestions and recommendations to You about goods or services that may be of interest to You including tickets, performance and participation programmes, courses, and events and to generally promote the sport of ParaVolley	<ul style="list-style-type: none"> • Contact and Identity • Technical • Usage • Profile • Marketing and Communications 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (to develop Our products/services and grow the organisation) • Consent

<p>To enable people to join activities, events, and groups and communicate with each other via the World ParaVolley system as part of that activity and to allow You to participate in interactive features of World ParaVolley’s service, when You choose to do so</p>	<ul style="list-style-type: none"> • Contact and Identity • Profile • Marketing and Communications 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (to promote the sport and increase participation and grow the organisation) • Consent
<p>To pursue a debt or for the defence of any legal claim brought against Us</p>	<ul style="list-style-type: none"> • Contact and Identity • Customer, Member, User, Athlete, Coach, Official, and Volunteer 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (to pursue a debt owed to Us or to defend a claim)
<p>To conduct disciplinary investigations, to impose sanctions or restrictions and to maintain and share records of code violations or other sanctions and to display these on Our website</p>	<ul style="list-style-type: none"> • Contact and Identity • Member, User, and Social Media Data 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests and for the legitimate interests of third parties (to ensure all relevant third parties are aware of existing sanctions and to ensure that due process is followed for disciplinary actions) • Necessary to comply with a legal obligation
<p>To register You as a new user or account holder</p>	<ul style="list-style-type: none"> • Contact and Identity 	<ul style="list-style-type: none"> • Performance of a contract with You
<p>To process and deliver Your order or request (for products, tickets for events or training) including to manage payments, fees, and charges and to collect and recover money owed to Us</p>	<ul style="list-style-type: none"> • Contact and Identity • Financial • Customer • Marketing and Communications 	<ul style="list-style-type: none"> • Performance of a contract with You • Necessary for Our legitimate interests (to recover debts due to Us)
<p>To administer membership, usership, and accounts, which includes: (a) Registering You as a member or user of World ParaVolley and its activities. (b) Organising and managing activities, competitions, and events. (c) Administering the World ParaVolley safeguarding and disciplinary procedure.</p>	<ul style="list-style-type: none"> • Contact and Identity • Profile • Member, User, Account Holder 	<ul style="list-style-type: none"> • Performance of a contract with You • Necessary for Our legitimate interests (to administer and to grow the organisation and its membership)
<p>To gather statistics about ParaVolley members, users, and account holders</p>	<ul style="list-style-type: none"> • Contact and Identity • Member, User, Account Holder 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (to administer and to grow the organisation)

<p>To publicly promote and positively market the sport of ParaVolley, using session/event/Competition photography and video taken at World ParaVolley activities and events and that is used by World ParaVolley and Our Partners. This may include the publication of team member names and teams through public team lists, squad announcements, achievements, case studies, match reports, live broadcasts, video production, live stats and results.</p>	<ul style="list-style-type: none"> • Contact and Identity • Member, User, Account Holder • Athlete, Coach, Official, and Volunteer 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (to administer and to grow the organisation)
<p>To arrange attendance at activities, to undertake relevant checks, provide a suitable working environment and comply with Our regulatory requirements such as health and safety and safeguarding purposes</p>	<ul style="list-style-type: none"> • Contact and Identity • Athlete, Coach, Official, and Volunteer 	<ul style="list-style-type: none"> • Performance of a contract with You • Necessary for Our legitimate interests (to administer and to grow the organisation) • Necessary to comply with a legal obligation
<p>To administer World ParaVolley competitions and activities and to publish and maintain a comprehensive set of results and rankings for the sport of ParaVolley</p>	<ul style="list-style-type: none"> • Contact and Identity • Coach and Official • Athlete 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (to administer and to grow the organisation)
<p>To support coach, referee, classifier, and technical official development within the World ParaVolley training pathway, to ensure optimum training and competition environments and synergy between domestic and international activities</p>	<ul style="list-style-type: none"> • Contact and Identity • Coach Data, Financial Data and Profile Data • Eligibility Status • Classification 	<ul style="list-style-type: none"> • Necessary for Our legitimate interests (to support development and delivery of ParaVolley talent & pathway services, as well as supporting national teams) and the legitimate interests of third-party stakeholders. • Necessary to comply with a legal obligation
<p>To monitor player progress, to administer World ParaVolley competitions and activities and to publish and maintain a comprehensive set of results and rankings for the sport of ParaVolley</p>	<ul style="list-style-type: none"> • Contact and Identity • Athlete and Coach 	<ul style="list-style-type: none"> • Performance of a contract with You • Necessary for Our legitimate interests (to administer and to grow the organisation) • Consent
<p>To administer classification and eligibility for World ParaVolley competitions</p>	<ul style="list-style-type: none"> • Contact and Identity • Athlete Medical • Classification • Eligibility status 	<ul style="list-style-type: none"> • Performance of a contract with You • Necessary for Our legitimate interests (to administer and grow the organisation)

<p>To process volunteer applications and arrange appropriate volunteer opportunities</p>	<ul style="list-style-type: none"> • Contact and Identity • Volunteer 	<ul style="list-style-type: none"> • Performance of a contract with You • Necessary for Our legitimate interests (to ensure We have sufficient volunteering opportunities and appropriate support at events and to increase membership)
<p>To monitor member, user and account holder activity including sessions attended.</p>	<ul style="list-style-type: none"> • Contact and Identity • Member, User, Account Holder 	<ul style="list-style-type: none"> • Performance of a contract with You
<p>To process applications for World ParaVolley activities</p>	<ul style="list-style-type: none"> • Contact and Identity • Member, User, Account Holder 	<ul style="list-style-type: none"> • Performance of a contract with You • Necessary for Our legitimate interests (to ensure We have sufficient volunteering opportunities and appropriate support at events and to increase membership)